

GLOUCESTER DIAL-A-RIDE 2005/06 - 20 SUCCESSES TO CELEBRATE

	AIMS MET
Broker administration for Gloucestershire Minibus Scheme	1, 2 & 3
Carers for free policy implemented	1 & 3
Delivery of 6 th Gloucester Dial-a-Ride bus	1, 2 & 3
Drivers providing a safe and supportive service for our passengers	1 & 3
Four quarterly newsletters produced and distributed	3
Fundraising in excess of £10K	1, 2 & 3
Governance strengthened by new members and information pack	2 & 3
Increase in number of passengers – members & carers	1 & 2
Increase in number of passenger trips and fare revenue	1 & 2
Increased use by Black & Minority Ethnic communities	1, 2 & 3
Increased use by younger disabled people	1, 2 & 3
Increased user involvement and satisfaction	1, 2 & 3
Office procedures documented and IT training completed	2 & 3
Partnerships with 10 local community groups	1, 2 & 3
Publication of consultation report into access barriers	1, 2 & 3
Publicity in Gloucester Citizen & national CTA magazine	1, 2 & 3
Quality Assurance scheme (PQASSO) implemented	2 & 3
Regular driver and support staff meetings taking place	2 & 3
Saturday service run, including regular ‘out of City’ trips	1, 2 & 3
Website developed – www.gloucesterdialaride.org.uk	1 & 3

NOTE: DEFINITION OF AIMS MET –

1. To increase the number and diversity of its active membership
2. To become more sustainable and grow to meet actual need
3. To improve its efficiency in delivery, staff development and user involvement